



Punyashlok Ahilyadevi Holkar Solapur University

Solapur - 413 255, Maharashtra, India

Punyashlok Ahilyadevi Holkar Solapur University PAH Solapur University, Solapur – 413 255 Maharashtra e-Tender Notice No.: IT/01 e-Tendering Site: www.mahatenders.gov.in, https://sus.ac.in Important dates for the tender processing are as under:	
Name of work: Selection of Agency to provide Internet Leased line Connectivity Services to provide 500 Mbps primary link and 200 Mbps (UBR/RF/Fiber Leased line) secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) at Punyashlok Ahilyadevi Holkar Solapur University, Solapur as specified in Tender Document.	
e—Tender Form Fee: Rs.10,000/-	EMD:1,00,000/-
e-Tender publish date and time	27/09/2024 5.30 PM
e-Tender sale / download and submission start date and time	28/09/2024 11.0 am
Pre-bid meeting date and time (at P. A. H. Solapur University)	08/10/2024 03.00 PM
Last date and time for online submission of E-tender (Technical and financial documents)	18/10/2024 5.00 PM
Technical Bid Opening Date & Time (at P. A. H. Solapur University)	22/10/2024 3.00 PM

* The bidder fulfilling the criteria as per RFP are eligible to participate in the tendering process.

Authorized Signatory

Name:

Designation:



Note:

1. All the Eligible Tenderers need to be registered on www.mahatenders.gov.in to get user-id and password and to download the documents for online Bid Preparation and Online bid Decryption and Re-encryption on www.mahatenders.gov.in
2. All the tenderers need to purchase Digital Certificate of Class II / Class III for e-tendering bid process. Digital Certificate forms are available on www.mahatenders.gov.in
3. For e-Tendering Helpline: Call on 01204200462
4. Punyashlok Ahilyadevi Holkar Solapur University reserves every right to cancel the tender in whole or in part.

Sd/-

(Registrar)

Punyashlok Ahilyadevi Holkar Solapur University

Authorized Signatory

Name:

Designation:



Punyashlok Ahilyadevi Holkar Solapur University invites online tenders for Selection of Agency to provide Internet Leased line Connectivity Services of 500 Mbps primary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) and 200 Mbps secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) /UBR/RF line at Punyashlok Ahilyadevi Holkar Solapur University, Solapur **through e-Procurement System**. Detailed terms and conditions and schedule of the goods / materials/ Service are provided in the tender document.

1. Background information

Punyashlok Ahilyadevi Holkar Solapur University (“PAHSU”), invites responses (“Bids”) to this Request for Proposal (“RFP”) from reputed Agencies (“Bidders”) for Selection of Agency to provide Internet Leased line Connectivity Services of 500 Mbps as primary link and 200 Mbps as secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) at Punyashlok Ahilyadevi Holkar Solapur University, Solapur from two different Internet Service Provider (ISP)

2. Fact Sheet :

a.	Bids are invited through e-procurement portal of www.mahatenders.gov.in from eligible, reputed, qualified Bidders with sound technical and financial capabilities for Selection of Agency to provide Internet Leased line Connectivity of 500 Mbps as primary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) and 200 Mbps as secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) / UBR/RF as detailed out in the scope of work of this RFP.
b.	Any Contract that may result from this RFP will be issued for a term of 03 years after Go-live Acceptance Date (“Term”). After successful implementation of this project then will be extendable upto next 02 years subject to satisfactory performance by signing a new agreement



c.	PAHSU reserves the right, with concurrence of the Bidder, to extend the Term of the Project for a period or periods of up to two years with a maximum of two such extensions on the same terms and conditions, subject to PAHSU's obligations at law.
d.	The Bidder will download the RFP document(s) from the website by paying tender fees to be paid to online through NEFT / RTGS / DEBIT/ CREDIT Card and Snapshot of proof of RFP document fee payment should be attached with the Technical Proposal.
e.	Along with the Bid, Bidders are required to pay an Earnest Money Deposit ("EMD") through online NEFT / RTGS / DEBIT / CREDIT CARD Only, copy of the fee payment to be attached with the technical proposal.
f.	The name, address, and telephone numbers of the concerned officer is: Name: Yogini Ghare Designation: Registrar, Punyashlok Ahilyadevi Holkar Solapur University Address: P. A. H. Solapur University, Solapur-413 255 Maharashtra, India

PROJECT OVERVIEW –

Project Background: Punyashlok Ahilyadevi Holkar Solapur University (PAHSU) is one of the youngest universities in the state catering to the needs of higher education of more than one lakh students.

PAHSU has taken multiple steps to improve the current operating module and infrastructure to match up with the ever-growing demand and thus keeping the same endeavour, would like to introduce and utilize the modern-day advanced tools, technology and techniques to further improve the quality of services in education. It envisages providing a world-class operational system for managing services for a better and reliable student experience as well as increase in revenue.

PAHSU is strongly dedicated to achieve the key objectives to provide best services to all the students at reasonable price with the use of modern information technology. In this regard, PAHSU envisages providing Information Communication Technologies (ICT) enabled smart educational services in areas of Verification, Attestation, Migration, Transcript, Eligibility and Admissions with the assistance of a knowledge partner.

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Authorized Signatory

Name:

Designation:



SCOPE OF THE WORK:-Supply, Installation and maintenance of Internet Leased Line of 500 Mbps bandwidth as primary link and 200 Mbps bandwidth as secondary link (1:1 dedicated wired Internet Leased Line (ILL) Uncompressed and unshared) over fiber from two different service provider at the location of New Administrative Building PAHSUS.

Sr. No.	Description*	Specifications and Requirements
1.	Provision of Internet Leased Line of 500Mbps bandwidth as primary link and 200Mbps (UBR/RF) bandwidth as secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared)	Installation at Rajmata Ahilyadevi Holkar Vistarit Prashaskiya v Pariksha Bhavan of Punyashlok Ahilyadevi Holkar Solapur University . Kondi Note: The Internet Leased Line is to be provided for initial 3 years and will be extended upto 2 years based on satisfactory services.
2.	Next Generation Firewall with 2 Gbps bandwidth capacity with security licenses for 3 years	Next Generation Firewall with 2 Gbps bandwidth capacity with security licenses for 3 years
3.	One Dedicated manpower support.	One Dedicated manpower support during contract period in working hours.

Installation Requirements: The installation of the Connectivity shall be carried out in the **Rajmata Ahilyadevi Holkar Vistarit Prashaskiya v Pariksha Bhavan**-of Punyashlok Ahilyadevi Holkar Solapur University, Kondi, Solapur. Any statutory requirement for installation and working of all equipment of the ordered Fiber Connectivity shall be responsibility of the bidder. Permission from various authorities **shall** be the sole responsibility of the bidder.



Specification of Equipment and Services: The Technical Specifications of the equipment's specified in **Annexure-I** are the minimum requirements of the Purchaser. The Bidders are at liberty to bid with higher specifications than the minimum levels except the bandwidth. The Purchaser reserves the right to place orders at the higher specifications offered by the Bidders.

Primary and Secondary ILL connectivity : Both Primary and Secondary ILL connectivity should be on fibre and from different Internet service Provider (ISP).

The Following condition applies : The bidder cannot offer both the Lease Line services of 500Mbps and 200 Mbps from single ISP and they should be preferably provided on different media.

Uptime Guarantee: Bidder shall have to guarantee continuous uninterrupted internet line availability along with all the equipment supplied by them and should achieve minimum 99.5 % uptime across 24 x 7 calculated on monthly basis.

Training: Bidder shall provide basic training, free of charge for PAHSUS end users, whenever required.



Punyasholk Ahilyadevi Holkar Solapur University, Solapur

E - Tender Form

Selection of Agency to provide Internet Leased line Connectivity Services to provide 500 Mbps primary link and 200 Mbps (UBR/RF) secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) from 2 different Internet Service Providers, at Punyashlok Ahilyadevi Holkar Solapur University, Solapur

- 1) Name of Bidder :
- 2) Full Address :
- 3) Mobile :
- 4) E-mail ID :
- 5) G.S.T. No. :
- 6) PAN No. :

Authorized Signatory :

Name :

Seal & Signature of Bidder Designation :



Punyasholk Ahilyadevi Holkar Solapur University, Solapur

SECTION - A

MAIN TENDER DOCUMENT

Name of the Work: - Selection of Agency/SI to provide Internet Leased line Connectivity Services of 500 Mbps Primary Link and 200 Mbps (/ UBR/RF/) Secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) from 2 different Service Providers at at Punyashlok Ahilyadevi Holkar Solapur University, Kondi Solapur

TENDERING PROCEDURE

1. GUIDELINE TO BIDDER ON THE OPERATION OF ELECTRONIC TENDERING SYSTEM OF P.A.H. SOLAPUR UNIVERSITY,SOLAPUR.

- 1.1 BLANK TENDER FORMS :Tender form can be downloaded from the e- tendering portal Government of Maharashtra i.e. <http://www.mahatenders.gov.in> after entering the details of payment towards tender fees as per the Tender Schedule.
- 1.2 The prospective Bidders are free to ask for any additional information or clarification either in writing or orally concerning the work, and the reply to the same will be given by the Registrar, P.A.H. Solapur University, Solapur,413255 and same will be made available on e-tendering portal of Government of Maharashtra i.e. <http://www.mahatender/Gov.in> and this clarification referred to as common set of conditions/deviations(C.S.D.),shall form part of tender documents and which will also be common and applicable to all Bidders.
- 1.3 The tender submitted by the Bidders shall be based on the clarification and shall be unconditional. Conditional tenders will be summarily REJECTED.
- 1.4 All Bidders are cautioned that tenders containing any deviation from the contractual terms and conditions, specifications or other requirements and conditional tenders will be treated as no responsive.

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Authorized Signatory

Name:

Designation:



- 1.5 Bidders should have valid class II/III Digital Signature Certificate (DSC) obtained from any Certifying Authorities. In case of requirement of DSC, interested Bidders should go to www.mahatenders.gov.in and follow the procedure mentioned in the document 'Procedure for application of digital certificate'.
- 1.6 For any assistance on the use of Electronic Tendering System (ETS), users may call the number: 24x7 Help Desk Toll FREE No-0120-4200462/4001002.
- 1.7 Bidder should install the mandatory components available on the home page of www.mahatenders.gov.in under the section 'Mandatory Components' and make the necessary Browser Settings provided under section 'Internet Explorer Settings'

2. PRE-REQUISITED TO PARTICIPATE IN THE TENDERS PROCESSED BY P.A.H. SOLAPUR UNIVERSITY, SOLAPUR.

2.1 ENROLMENT AND EMPANELMENT OF CONTRACTORS ON ELETRONIC TENDERING SYSTEM:

The contractors interested in participating in the Tenders of P.A.H. Solapur University, Solapur process by using the Electronic Tendering System shall be required to enrol on www.mahatenders.gov.in the Electronic Tendering System to obtain user ID.

After submission of application for enrolment on the system, the application information shall be verified by the authorized representative of the service provider. If the information is found to be complete, the enrolment submitted by the contractor shall be approved. The contractors may obtain the necessary information on the process of enrolment either from Helpdesk Support team or enrol directly on web site www.mahatenders.gov.in.

2.2 OBTAINING A DIGITAL CERTIFICATE

The digital certificates are issued by an approved Certifying Authority Authorized by the Controller of Certifying Authorities of Government of India through their Authorized Representatives upon receipt of documents required to obtain a Digital Certificate Bid data/information for a particular Tender may be submitted only using the Digital Certificate which is used to encrypt the data during the Bid preparation. In case during the process of preparing and submitting a Bid for a particular tender, the contractor loses his/her Digital Signature Certificate (i.e. due to virus attack, hardware problem, operating System problem):



he/her may not be able to submit the Bid online. Hence the Users are advised to store his/her Digital Certificate secure and if possible, keep a backup at safe place under adequate security to be used in case of need.

In case of online tendering, if the Digital Certificate issued to an Authorized User of a partnership firm is used for signing and submitting a bid, it will be considered equivalent to a no objection certificate / power of attorney to that user to submit the bid on behalf of the partnership Firm. The partnership firm has to authorize a specific individual by an authorization certificate signed by a partner of the firm (and in case the applicant is a partner, another partners required to authorize in the same form) to use the digital certificate as per Indian Information Technology Act 2000.

Unless the Digital Certificate is revoked, it will be assumed adequate authority of the Authorized user to bid on behalf of the firm for the tenders processed on the Electronic Tender Management System of Government of Maharashtra as per Indian Information Technology Act, 2000. The Digital signature of this authorized user will be binding on the firm. It shall be the responsibility of partners of the firm to inform the certifying authority or sub-certifying authority, if the Authorized user changes, and apply for a fresh Digital Signature Certificate. The procedure for application of a Digital Signature Certificate will remain the same for the new authorized user.

The same procedure holds true for the Authorized Users in Private / Public Limited Company. In this case, the Authorization Certificate will have to be signed by the Director of the Company or the reporting authority of the applicant. For information of the process of application for obtaining Digital Certificate, the contractors may visit the section 'Digital Certificate' on the home page of the electronic tendering system.

3. STEPS TO BE FOLLOWED BY CONTRACTORS TO PARTICIPATE IN THE E-TENDERS PROCESSED BY MAHATENDERS

3.1 PREPARATION OF ONLINE BRIEFCASE

All contractors enrolled on the Electronic Tendering System of Government of Maharashtra are provided with dedicated briefcase facility to store documents/files in digital format. The contractors can use the online briefcase to store their scanned copies of frequently used



documents/files to be submitted as a part of their bid response. The contractors are advised to store the relevant documents in the briefcase before starting the Bid Preparation and submission stage. In case the contractors have multiple documents under the same type. (e.g. multiple work completion certificates) as mentioned above, the contractors advised to either create a single pdf file of all the documents of same type or compress the documents in a single compressed file in .zip, .rar formats and upload the same. It is mandatory to upload the documents using the briefcase facility. Therefore the contractors are advised to keep the documents ready in the briefcase to ensure timely bid preparation.

Note : Uploading of document in the briefcase does not mean that the documents are available to P.A.H. Solapur University, Solapur at the time of tender opening stage unless the documents are specifically attached to the bid during the online bid preparation as well as during decryption.

3.2 ONLINE VIEWING OF DETAILED NOTICE INVITIING TENDERS

The contractors can view the detailed tender notice along with the time schedule (Key Dates) for all the live Bidders released by P.A.H. Solapur University, Solapur on the e- Tendering portal on <http://www.mahatendres.gov.in> under the organization of P.A.H. Solapur University, Solapur.

3.3 DOWNLOAD OF TENDER DOCUMENTS

The pre-qualification/Main Bidding documents are available for free downloading. However to participate in the online Bidder, the bidder must purchase the bidding documents online.

3.4 ONLINE BID PREPARATION

Submission of bids will be preceded by online bid preparation and submission of the digitally signed within the tender time schedule (Key dates) published in the detailed notice inviting tender. The bid data is to be prepared in the templates provided by the tendering authority of P.A.H. Solapur University, Solapur. In the unloadable document type of templates, the contractors are required to select the relevant document/compressed file (containing multiple documents) already uploaded in the briefcase.



3.5 SHORT LISTING OF CONTRACTORS FOR FINANCIAL BIDDING PROCESS

The tendering authority will first open the technical bid documents of all contractors and after scrutinizing these documents will shortlist the contractors who are eligible for financial Bidding Process.

3.6 OPENING OF THE FINANCIAL BIDS

The contractors may be present in the office of the Tender opening authority at the time of opening of Financial Bids. However, the results of the Financial Bids of all contractors shall be available on the P.A.H. Solapur University, Solapur e-tendering Portal immediately after the completion of opening process.

3.7 TENDER SCHEDULE (KEY DATES)

The contractors are strictly advised to follow the dates and times allocated to each stage under the column “Contractor Stage” as indicated in the Time Schedule in the detailed tender notice for the Tender. All the online activities are time tracked and the electronic tendering System enforces time-locks that ensure that no activity or transaction can take place outside the start and end dates and time of the stage as defined in the tender schedule. At the sole discretion of the tender authority, the time schedule of the tender stages may be extended.

3.8 The university reserves the right to reject any or all tenders or to cancel the tender process without assigning any reasons thereof, and no complaints shall be entertained in this regard.

4. SUBMISSION OF DOCUMENTS AND TENDER OPENING:

4.1 COVER I: DOCUMENTS TO BE UPLOADED AT THE TIME OF [ONLINE SUBMISSION](#) FOR FULFILLING QUALIFYING CRITERIA.



Scanned copies of the following documents shall be uploaded by the bidder in cover no.1 at the time of online submission of the bid:

The Tender is being invited for Selecting Internet Service Provider (ISP). All eligible Bidders may participate in the present Tendering Process.

The Bidder or its proposed ISP should have executed similar project for bandwidth provisioning in Government or Public Listed companies.

ISP proposed by bidder should be registered with DOT for providing Internet Bandwidth Service in India.

Eligibility Criteria:

- 4.1.1 Bidder should have valid certificate of Registration under Shops & Commercial Establishments Act.1948 or Company Act 1956, duly renewed or Partnership Act 1932. (Scan copy).
- 4.1.2 Valid G.S.T. certificate of the bidder & GST paid latest challan {scan copy}
- 4.1.3 Bidder should submit copy of PAN card & IT returns of last three years for A.Y. 2021-22, 2022-23 & 2023-24 (scan copy)
- 4.1.4 Bidder should submit audited Balance sheet for the financial year 2020-21, 2021-22 & 2022-23
- 4.1.5 Average Annual Turn Over Certificate of C.A. of minimum **Rs. 50 lakhs** in the last three financial years (2020-21, 2021-22 & 2022-23) (Scan copy).
- 4.1.6 Bidder or its proposed ISP must have experience of providing Internet Connectivity to at least 2 organizations with minimum 500Mbps or more bandwidth. These organizations should be Govt. organization/Public listed/Private companies. Contract period should be not older than 5 years. Copy of valid PO/ WO/LOA/ Completion Certificate should be attached along with this bid.
- 4.1.7 Bidder should provide clause by clause compliance for technical specifications mentioned in Annexure 1 from respective Manufacturers or service providers. Non-submission of this document or any deviation in the technical specifications will lead to rejection of the technical bid.
- 4.1.8 The Agencies that fulfil the following requirements shall be eligible to apply.
 - a. The agency should quote two separate ISPs for primary link and secondary link.



- b. Both the ISPs proposed by bidder should have a valid 'Category A' / Category B ISP license from Govt. of India (Attach copy of license).
- c. The firm / agency or it's proposed ISPs must have a fully functional Customer Service Center(s) in this region, which is fully operational 24 X 365 days. List of Customer Service Center(s) must be enclosed with technical bid.
- d. The both ISPs have adequate bandwidth at the backend to provide the desired bandwidth in PAHSU. Self-declaration must be enclosed with technical bid.
- e. The proposed ISP's should have positive net worth and should not be in losses in last 10 years of its operation. A declaration in this regards must be submitted by the bidder from both ISP's.
- f. An undertaking of duly attested by the notary should be provided by bidder regarding "not be currently blacklisted or banned by any Govt /Govt Department/ Govt Agency/ PSU in India for corrupt or fraudulent practices or no delivery or non-performance in last 3 years." On Rs.500/- stamp paper.
- g. Format attached with this document.
 - Scan copy of Annexure-I should be given. (Technical Specification)
 - Scan copy of Annexure-II (Service provider's Authorization form)
 - Scan copy of Annexure-III (Bid form)
 - Scan copy of Annexure-IV (Service Report Details)
 - Scan copy of Annexure-V. (Forwarding Letter on company letter head)
 - Duly attested by the notary format on Rs.100/- stamp paper Annexure VI

Note: - Hard Copy of Documents uploaded in Technical Bid, should be sent to PAH Solapur University Solapur within 2 Days after last date of tender submission else technical bid will not be valid.(The tenderer shall submit the one copy of the tender document and addenda thereto, if any, with each page of this document signed and stamped to as a proof to confirm the acceptance of entire terms & conditions of the tender by the tenderer. The bid of any tenderer who has not complied with one or more of the conditions of eligibility criteria and / or fail to submit the required documents as required / or mentioned in tender document are liable to be summarily rejected. The PAHSU reserves the right to reject any or all tenders, wholly or partly or close the tender at any stage prior to the award of contract without assigning any reason whatsoever.)



4.2 Cover II: FINANCIAL BID

The Bidder shall quote his financial offer duly signed in terms of item rates at the appropriate place of tender template in Excel Format File **Selection of Agency to provide Internet Leased line Connectivity Services of 500 Mbps primary link and 200 Mbps / UBR/RF/ secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared)** (Annexure-VII). It shall be filled in cover No.2 (In the Online Excel Format File). The Bidder should not quote his financial offer anywhere directly or indirectly in Envelope no 1. The bidder shall quote for the work as per details given in the Tender document and also based on the detailed set of conditions issued/additional stipulations made by the P.A.H. Solapur University, Solapur and made available to him on www.mahatenders.gov.in. The tender shall be unconditional. Financial bid will be opened only after bidder qualify technically (i.e. criteria's mentioned in 4.1)

4.3 SUBMISSION OF TENDER

The bidder shall refer to section "Guidelines to Bidders on the operations of Electronic Tendering System of www.mahatenders.gov.in for details.

4.4 OPENING OF TENDERS :

On the date, specified in the Tender Schedule following procedure will be adopted for opening of the Tender.

(A) Cover No.1 TECHNICAL BID

First of all cover No.1 of the Bidders will be opened online to verify its contents as per requirements. If the various scanned documents do not meet the qualifying criteria prescribed by the P.A.H. Solapur University, Solapur, a note will be recorded accordingly by the tender opening committee and the said Bidders Cover No.2 will not be considered for further action and the same will be recorded. The decision of the tender opening committee in this regard will be final and binding on the bidders.

(B) Cover No.2 FINANCIAL BID

Cover No.2 shall be opened online after opening of Cover No.1 Only. If the documents submitted in Cover No.1 meet the qualifying criteria prescribed by the P.A.H. Solapur



University, Solapur and contents of Cover No.1 are found to be acceptable to the P.A.H. Solapur University, Solapur. The quoted rates of the items in the Financial Bid of the bidder shall then be read out from the template in the presence of bidders present at the time of opening of Cover No.2.

NOTE: - Commissioning Prices quoted by the bidders should include all local taxes, duties, Levies, installing, transportation costs and insurance costs etc till the equipment is accepted.

4 EARNEST MONEY

Earnest Money Rs.1,00,000/- shall be paid through online system. Scanned copy of the receipt of EMD shall be uploaded in Envelope No. 1 online. In case of successful bidder the Earnest money will be refunded after paying the initial security deposit and completing the tender documents by the bidder. The amount of Earnest Money will be forfeited to the University in case the successful bidder does not pay the amount of initial security deposit within specified time limit.

5 PERFORMANCE SECURITY DEPOSIT

Earnest Money Deposit credited along with tender shall be converted as a performance security deposit (5% of purchase order) and successful bidder shall have to credit remaining balance amount of performance security deposit or SD 5% of purchase order shall be deposited either in Cash through NEFT/RTGS or DD of Nationalized bank or in form of B.G of Nationalized Bank payable Solapur should be valid till 60 days after warranty period. On successful completion of contract security deposit amount will be refunded to the contractor without interest after expiry 60 days from the expiry of warranty.

7. TIME LIMIT

The work period as specified in the N.I.T.(Notification Inviting Tenders) which shall be Reckoned from the date mentioned in the written work order for commencing the work.

8. TENDER RATE

No alteration in the form of tender and in any schedule/Annexure of tender and no Additions in the scope of special stipulation will be permitted.



9. TENDER UNITS

The bidders should particularly note the unit mentioned in the Annexure – VII/Schedule “B” on which the rates are based. No change in the units shall be allowed.

10. CORRECTIONS

No corrections/alternations shall be made in the tender documents.

11. TENDER ACCEPTANCES:

The Bidders whose bid is lowest, the successful shall submit all the attested copies of the scanned documents uploaded online by him in Cover No.1 to the office of address The Registrar, P.A.H. Solapur University, Solapur after opening of financial bids. If all above documents meet the requirements of University, further process will be carried out. The decision of the tender opening authority in this regard will be final and binding on the contractor.

Acceptance of tender will rest with the University Authorities, P.A.H. Solapur University, Solapur. P.A.H. Solapur University, Solapur reserves the right to reject any or all tenders without assigning any reason therefore at any stage of tender. The Bidders whose tender is accepted will have to deposit security deposit and enter in to an agreement within 15 days of being notified to do so. In case of failure on the part of Bidders to sign the agreement within the stipulated time, the earnest money paid by him shall stand forfeited to the University and the offer of the Bidders shall be considered as withdrawn by him.

12. VALIDITY PERIOD :

The offer shall remain open for acceptance for minimum period of 180 days from the date of opening of cover no.2 (Financial Bid) and thereafter until it is withdrawn by the bidder by notice in writing duly addressed to authority opening the tender and sent by Registered Post Acknowledgement due.



3.9 Maintenance and Support:

Sr. No.	Maintenance and Support
1	The bidder shall furnish the details of their local centres to support and shall deploy only trained service personnel to resolve the issues which may arise. Maximum time to repair (resolve & recover) a reported break down should be within 4 hours. Time for this purpose shall be measured as interval between the time of reporting the problem and the time when the problem is fully solved making the faulty components / functions fully operational.
2	Bidder and ISP support strategy should have a 24x7 support. Support from Bidder (and OEM if applicable) should be on-site whenever a faulty part is to be replaced, the replacement should be a new part with the same specification / or higher specification to the replaced part.
3	PAHSUS shall not be responsible for damage to the systems due to external circumstances such as earthquakes, floods, fires, riots etc.
4	Bidder shall ensure a visit to PAHSUS, of a person of designation of Area Manager on monthly basis. During the implementation stage, Bidder shall depute engineers for attending to the complaints related to the ISP service
5	If there is a need to shift the ISP router or end point to any other location / room from the current location within the PAHSUS campus, the Bidder needs to configure entire set-up at free of cost during the service period.
6	The successful bidder should appoint a dedicated staff having technical knowledge for support and necessary assistance during contract period at university campus.



Delivery and Completion of Work Schedule:

Sr. No.	Description of Services	Completion Period
1	Selection of Agency to provide Internet Leased line Connectivity Services to provide 500 Mbps primary link and 200 Mbps(UBR/RF) secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) from 2 different ISPs for Punyashlok Ahilyadevi Holkar Solapur University.	2 months
2	Time frame for completion and implementation of the work from the date of issue of work order	3 months
3	Operation and maintenance period from implementation of the hardware and software	36 months



General Terms & Conditions

(These terms and conditions are generic in nature, which have been mentioned for the knowledge of the bidders and may be changed to specific terms and conditions with necessary changes with each Purchase Order (PO) as and when applicable.)

All terms and conditions of Government of Maharashtra resolutions of 01/12/2016 will be totally applicable for this tender.

- 1.1. Within specified delivery period only for the requirements to be provided by The Bidder would be responsible to supply, install and commission the new INTERNET SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) mentioned in Annexure-I and the relevant software and other relevant technology components including all items.
- 1.2. The selected Bidder has to commission the service as per specification mentioned in Annexure-I.
- 1.3. The Bidder should have contact centre (central or location wise) in order to log the calls on 24 x 7 x 365. They should also provide onsite support on 24 x 7 x 365 basis. The contact centre numbers should be provided to the University along with the escalation matrix mentioning the contact person's name, number and designation in the company.
- 1.4. Warranty, Annual Maintenance Contract and Annual technical support – All the hardware supplied by the Bidder should come with Three Years Free Product Warranty, Onsite Service/ Support, AMC / ATS etc. as applicable & with Man power.
- 1.5. While executing the INTERNET SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) bidder shall take all possible precautions not to cause damage to the property of University either by his workmen and or by use of machinery. If the damage is caused to the University property the bidder shall be held responsible and it shall be his duty to repair /replace the damaged part of the property or the pay the damages.



- 1.6. It shall be the duty of the Bidder / Contractor to take care of the machinery and workman engaged for the INTERNET SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) For this work the university shall not be held responsible for any loss or damage of the machinery or accident of workman during the period of work.
- 1.7. While executing the INTERNET SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) bidder shall take all possible precautions not to cause damage to the property of University either by his workmen and or by use of machinery. If the damage is caused to the University property the bidder shall be held responsible and it shall be his duty to repair / replace the damaged part of the property or the pay the damages.
- 1.8 MODE OF PAYMENT: As Specified in Tender Documents.
- 1.9 If Contractor fails to submit the statutory compliance report as mentioned in the Annexure-I, the University has right to withhold the payment of the bill submitted by the Contractor. The University will release the payment after verification of all concerned documents submitted by the agency.
- 2.0 It shall be the duty of the Bidder / Contractor to take care of the machinery and workman engaged for the INTERNET SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) . For this work the university shall not be held responsible for any loss or damage of the machinery or accident of workman during the period of till completion of work and during period of Technical Support.



2.1 For non-completion of the work within stipulated time i.e. 3 month the university has every right to take any other necessary action or to impose penalty as it deems fit just and proper.

3 TERMINATION OF CONTRACT

3.1 If the Contractor / bidder's workmen misbehaves with the University staff, students, university officers the university shall issue a notice to the Contractor then the Contractor shall not engage the services of such worker within the university.

3.2 On completion of work or termination of work the Contractor shall withdraw the persons and machinery deployed by him in connection with the work mentioned in the tender document from the premises of the University immediately. In case of failure of the Contractor to do so, the University shall have the right to take appropriate action to remove such persons and or machinery from the University premises by resorting to coercive measures and adopt such course as may be deemed necessary and appropriate for that purpose.

3.3 All the disputes arising between the Contractor and University shall be subject to Solapur Jurisdiction only.

4 RISK AND COST

If the contractor / bidder without any reasonable cause fails to complete the work within stipulated time and if the said work completed by the university by engaging other contractor / agency, then under such circumstances the cost and expenses so incurred shall be recovered from the contractor / bidder.

5 FORCE MAJEURE

Any event or circumstance beyond the control of the Parties, such as war, strike,



- riot, flood, earthquake, act of God etc. prevents one or both Parties from fulfilling their obligations under the Contract, decision of the Vice Chancellor of the University shall be a final and binding on the both the Parties.
- 6 The bidder shall read carefully all the conditions of the Tender and instructions given in the Tender before quoting his offer in the Financial Bid. He shall read description of work, Scope of work and other necessary statutory compliances and other requirements etc. carefully and then quote accordingly.
 - 7 The work so assigned shall be strictly completed within the stipulated time. In exceptional cases and circumstances university has every right to take decision for enhancement of the period.
 - 8 The bidder shall obtain all necessary permits/licenses for this work INTERNET SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) from Municipal Corporation, other local authorities, State/Central Government Department etc. as the case may be at its own cost. The University will not be responsible for any breach of these rules and regulations by the agency.
 - 9 The agency shall keep The University indemnified against all actions, suits, proceedings, losses, costs, damages, charges, claims and demands in any way arising out of or by reason of anything done or omitted to be done by the bidder or its workers. The bidder would also ensure that its activities do not in any manner disturb officials, teachers, students, residents within the area of university and shall not damage any assets property of the University.
 - 10 In case, if any dispute regarding interpretation of any clause or term of this contract and any related document, the decision of the Vice Chancellor of The University will be final and binding on both the parties to this tender.



- 11 All labor/workmen deployed by the agency at The University shall abide by the rules and regulations laid down by The University from time to time.
- 12 The Contractor/agency shall ensure that it fully complies with and observes all statutory provisions, rules and regulations laid down by the Government or local body and amendments thereto from time to time. The contractor is bound to follow the rules and regulations pertaining the engagement of labour and their wages etc.
- 13 The University shall not accept and entertain any claim in the event of the contractor / bidder's workmen sustaining any injury, damage or loss either to person or property or machinery etc. either inside or outside of the University premises. It shall be the sole responsibility of the contractor / bidder only.
- 14 Selection of lowest bidder - If university found more than one lowest bidders (those who quoted the same rate), Selection of the bidder would be made after taking into consideration all the relevant factors like lowest rates, past experience/performance as mentioned above, responsible business practices, highest turnover, competency to execute such contracts, credentials of fulfilment of past work of contractor / bidder and after taking into consideration the above terms altogether. The University reserves right to select the bidder for contract from the lowest bidders.
- 15 The University reserves the right to reject any or all tenders. The University may accept tender in full or part or may award part of the works to different bidders.
- 16 The University reserves the right to get clarification and additional documents form the bidder if necessary.
- 17 The University reserves the right to reject any or all tenders or to cancel the tender process without assigning any reasons thereof, and no complaints shall be



- entertained in this regard.
- 18 The tenderers shall specifically mention on their letter head that no disputes / litigation in whatsoever nature is pending or settled between their firm / company / proprietorship and university.
 - 19 The tenderers / bidders shall certify that their firm / company / proprietorship has not been black listed by Government / Semi-Government bodies / authorities.
 - 20 The Tenders shall along with the experience certificate should also produce and annex the certificate of satisfactorily completion of his / their services from the earlier institution/s.
 - 21 Secured internet /Maximum Security against cyber threats (DDOs Protection and manged firewall).
 - 22 Internet speed equal upload and Download speed.
 - 23 One Dedicated person on site for support.
 - 24 24X7 customer support.

Service and Warranty

- a) The service warranty for the **provision of INTERNET SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED)** along with necessary hardware as per BOQ to be supplied shall carry a free comprehensive, onsite warranty for a minimum period of 36 months i.e. 03 years and shall commence after the delivery, installation & satisfactory operation of the **provision of Internet Connectivity Services with bandwidth of 500 Mbps as a primary link and of 200 Mbps as secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared)** at the specific P.A.H. Solapur University location. (After date of installation)



Uptime:

Bidder/ISP should provide uptime of 99.5% for the provision of **Internet Connectivity Services with bandwidth of 500 Mbps as a primary link and of 200 Mbps as secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared)**

2. All the payments will be made after complying following points.

2.1 Bidder will be required to furnish the documentary proof of delivery, successful installation report and acceptance duly signed by P.A.H. Solapur University, Solapur officials while claiming the payment.

2.2 Supplier/Service provider will be entirely responsible for all applicable present and future duties, levies, charges, license fees G.S.T. etc. in connection with delivery of goods at site including incidental services and commissioning.

2.3 The standard payment terms of the PAH Solapur University, Solapur are given below.

i) The Bidder must accept the payment terms proposed by the PAH Solapur University, Solapur.

ii) The financial bid submitted by the Bidder must be in conformity with the payment terms proposed by the PAH Solapur University, Solapur.

iii) Any deviation from the proposed payment terms would not be accepted.

iv) The PAH Solapur University, Solapur shall have the right to withhold any payment due to the Bidder, in case of delays or defaults on the part of the Bidder.

v) For first year:

a. Bidder need to raise 100% invoice for supply of hardware (Firewall) after commissioning of lease line.

b. For ISP services bidder will raise invoice for half yearly advance after commissioning of lease line. After that bidder will raise invoice for half yearly advance every six months till the end of contract period, payment will be released after deducting penalty



for SLA maintenance if any.

vi) The Bidder shall submit the bill for the services include the cost and expenses incurred for engaging any service of the technical support engg.

vii) From 2nd year onwards, for both services will be released at the start of the each year /quarter.

2.4 Bidder should submit bill in duplicate showing G.S.T. separately on his letter head.

2.5 Bidder should give bank details on his letter head for on line payments.

2.6 Applicable Taxes will be deducted at prevailing rate while making payments.

3. Delivery and Installation

3.1 All the goods ordered shall be delivered or Project will be completed at, PAH Solapur University, At Kondi, Solapur, within 3 Months from date of issue of Work Order as per terms and condition of tender/purchase order. All the Aspects of safe delivery, Installation and commissioning and Uplink of the connectivity shall be the exclusive responsibility of supplier/ Service Provider. If the supplier/ Service Provider fails to uplink the connectivity by the specified date, or deliver and commissioning of the goods on or before the stipulated date, then penalty @ 1% per week of the total order value shall be levied subject to maximum of 10% of total order value will be deducted. The goods are to be supplied within this stipulated period, failing which the supply order is liable to cancelled.

3.2 Delivery of the Goods shall be made by the Supplier in accordance with the terms of the Purchase Contract. The Bidder should take responsibility of the Goods till it reaches the delivery destination as informed by the PAH Solapur University, Solapur, transport to such place of destination in India, including insurance and storage, as shall be specified in the contract, shall be arranged by the Supplier. Bidder shall organize the Road Permits wherever required.



3.4 Installation will be treated as incomplete in one/all of the following situations:

- Non-delivery of supporting documentation
- Delivery, but no installation of the components and/or software

3.5 The PAH Solapur University, Solapur will consider the inability of the Bidder to deliver or install the equipment within the specified time limit, as a breach of contract and would entail the payment of Liquidation Damages on the part of the Bidder. The liquidation damages represent an estimate of the loss or damage that the PAH Solapur University, Solapur may have suffered due to delay in performance of the Obligations (relating to delivery, installation, operationalization, implementation, Training, acceptance, warranty, maintenance etc. of the deliverables) by the Bidder.

3.6 The PAH Solapur University, Solapur shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum as specified in Special Terms and Conditions

3.7 The P.A.H. Solapur University, Solapur will consider the inability of the Bidder to deliver or install the equipment within the specified time limit, as a breach of contract and would entail the payment of Liquidation Damages on the part of the Bidder. The liquidation damages represent an estimate of the loss or damage that the P.A.H. Solapur University, Solapur may have suffered due to delay in performance of the obligations (relating to delivery, installation, operationalization, acceptance, warranty, maintenance etc. of the deliverables) by the Bidder.

3.8 The P.A.H. Solapur University, Solapur shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum as specified in Special Terms and Conditions.

4. Delivery and Documents

The details of shipping and/or other documents to be furnished by the Supplier/Service provider are specified hereunder.

1 Original copy of Supplier/Service provider's invoices showing contract number, goods



description, quantity, unit price and total amount.

5. Price and Taxes:

5.1 Prices quoted by the bidders for these equipment's & Services should be in Indian Currency in rupees inclusive of all types of taxes and delivery at PAH Solapur University, Solapur.

5.2 The prices quoted shall be valid for a minimum period of six (6) Months from date of opening of financial tender.

5.3 Prices stated in this agreement are firm and shall remain firm until required deliveries have been completed unless otherwise expressly agreed to in writing by both parties. The Bidder agrees that any price reduction made with respect to Material covered by this order subsequent to placement will be applied to this order. All prices specified herein include all charges for, but not limited to, inspection, and packaging. Prices set forth shall be inclusive of applicable taxes until and unless specified in the schedule.

6. Technical Information

The technical documentation involving detailed instruction for operation and maintenance, users' manual etc., is to be delivered with every unit of the equipment supplied. The language of the documentation should be English.

7. Acceptance

A. The acceptance / performance test will be performed after completion of installation and commissioning of all the components of the solution at the sites of installation. Complete hardware and Software as specified in the tender must have been supplied, installed and commissioned properly by the Bidder prior to commencement of the test. The acceptance test will be conducted by P.A.H. Solapur University, Solapur, the expert committee nominated by the P.A.H. Solapur University, Solapur as its option as per the acceptance criteria. The acceptance will involve trouble-free operation for two consecutive days at site. The Bidder will be responsible for setting up and running the acceptance test without any extra cost to the P.A.H. Solapur University, Solapur.



8. Acceptance certificate

On successful completion of acceptability test, receipt of deliverables etc. for the equipment and after the P.A.H. Solapur University, Solapur is satisfied with the working on the system, the acceptance certificate signed by the bidder and the representative of the P.A.H. Solapur University, Solapur will be issued. The date on which such certificate is signed shall be deemed to be the date of acceptance of the the ISP service started starts from that date.

9. Inspections and Tests.

A. The event of hardware and software /ISP service failing to pass the acceptance test, as per the specifications given, a period not exceeding 3 weeks will be given to rectify the defects and clear the acceptance test, failing which, the P.A.H. Solapur University, Solapur reserves the right to cancel the purchase order.

B. The acceptance / performance test will be performed after completion of installation and commissioning of all the components of the solution at the sites of installation. Complete ISP hardware and relevant Software must have been supplied, installed and commissioned properly by the Bidder prior to commencement of the tests. The acceptance test will be conducted by the University, their Verification committee nominated by the University at its option. The acceptance will involve trouble-free operation for two consecutive days at site. The Bidder will be responsible for setting up and running the acceptance test without any extra cost to the University. No malfunction, partial or complete failure of any part of hardware or excessive heating of motors attached to equipment, or any malfunction in the software etc. is expected to occur.

C. Compliance with Laws:

By acceptance of this agreement, the Bidder agrees to comply with the requirements of all the existing laws. The Bidder also agrees to comply with the Fair Labor Standards Act and the Occupational Safety and Health Act, and all other applicable laws, ordinances, regulations and codes in the Bidder's performance hereunder. The Bidder further agrees to indemnify and hold the University and its satakeholders harmless from any loss or damage that may be sustained by the University, by reason of the Bidder's failure to comply with any laws, ordinance, regulations and codes.



10. Governing Language

A. The contract shall be written in English. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in English.

B. The technical documentation involving detailed instruction for operation and maintenance, users manual etc. is to be delivered with every unit of the equipment supplied. The language of the documentation should be English.

11. Assignment / Subcontracting /sublet

The Bidder / vendor shall not assign the order received, any rights under this agreement or to become due hereunder neither delegated nor subcontracted /sublet any obligations or work here under without the prior written consent of the University.

12. Cancellations

The University may cancel this agreement in whole or in part, for no cause, upon written, e-mail notice to the Bidder / vendor, effective when sent, provided such notice is sent at least fourteen (14) days prior to the delivery date specified on the face of this order. The University may cancel this order in whole or in part at any time for cause by written, or e-mail notice to the Bidder / vendor, effective when sent, in the event that the Bidder / vendor:

- (a) fails to comply with any term or condition specified by the university including, but not limited to, delivery terms; or
- (b) appoints a receiver, liquidator or trustee in bankruptcy or other similar officer over any or all of its property or assets; or
- (c) files a voluntary petition in bankruptcy; or
- (d) has had filed against it an involuntary petition in bankruptcy which remains in effect for thirty (30) days; or
- (e) voluntarily ceases Services and Technical support
- (f) merges with or is acquired by a third party; or
- (g) assigns any of its rights or obligations under the Order to a third party without the university's advance written consent.



Upon the occasion of any one of the aforesaid and in addition to any remedies which the university may have in Law or in Equity, the university may also cancel this order or any outstanding deliveries hereunder by notifying the Bidder / vendor in writing of such cancellation and the Bidder / vendor shall thereupon transfer title and deliver to the university such work in progress or completed material as may be requested by the university. The University shall have no liability to the Bidder / vendor beyond payment of any balance owing for Material purchased hereunder and delivered to and accepted by the university prior to the Bidder / vendor's receipt of the notice of termination, and for work in progress requested for delivery to the university.

Rescheduling

The University may without liability at least fourteen (14) days prior to the scheduled delivery date appearing on the order defer delivery on any or every item under said order by giving oral notice to the Bidder / vendor (confirmed in writing within ten (10) working days) of any necessary rescheduling.

13. The Bidder / vendor as an Independent Contractor –

The Bidder / vendor shall perform the obligations of this order as an independent contractor and under no circumstances shall it be considered an agent or employee of the university. The terms and conditions of this order shall not, in any way, be construed as to create a partnership or any other kind of joint undertaking or venture between the parties hereto.

The Bidder / vendor expressly waives any and all rights which may or may not exist to claim any relief under the university's comprehensive insurance policy, worker's compensation or unemployment benefits.

14. All matters of dispute regarding this agreement shall be referred to arbitration. The provisions of The Arbitration and Conciliation Act, 1996 and the amendments in it taking place from time to time shall be applicable.



1. Validity:

Quoted rates must be valid for a period of 180 days from the stipulated last date of submission of bid. The overall offer for the assignment and tenderer(s) quoted price shall remain unchanged during the period of validity. In case the tenderer(s) withdraws, modifies or changes his offer during the bid validity period, the earnest money deposited paid by him shall be forfeited without assigning any reason thereof. The tenderer(s) should be ready to extend the validity, if required.

2. Contract Period:

The contract period for providing the Internet Leased Line Connectivity to PAHSU would be initially for 3 years and may after taking review of performance and service of the bidder the university may extend the period of service upto 2 years, based on the requirement of the PAHSU on yearly basis, unless it will stand cancel on expiry of contract or on written notice within 30 days. Separate agreement is required to signed for such extension.

The agreed price would be applicable throughout the contract period. No hike in price would be admissible; however, if the prices are reduced on any account, benefit of the same should be passed on to PAHSU

3. Service Provider Obligations:

1. The Service Provider shall responsible for providing the DDOS protected 500 and 200 Mbps Managed leased line internet connectivity at PAHSUS permanent campus along with necessary hardware for the entire period of the contract.
2. The Service Provider shall responsible for commissioning of lease line over Fibre at PAHSUS permanent campus from two different service providers, commissioning and configuring of hardware and uplink of connectivity.
3. Liasoning (if required) with other firm(s) for obtaining point to point connectivity between ISP node and PAHSU shall be the responsibility of the Service Provider (router or switch should be provided by ISP for point to point link activation if required).



4. The Service Provider would insure that the local loop provisioning does not violate any regulations as laid by Government of India / TRAI in respect of such links / networks. Service Provider shall responsible for making all the payments towards the local loop charges/ rentals / WPC charges etc.
 5. The Service Provider will do preventive maintenance once a quarter for upkeep of the systems running. The schedule will have to be adhered to strictly by him.
 6. The ISP should have a valid Category A ISP / B ISP license from Govt. of India (Attach copy of license).
- 4. Service Level Guarantee/SLA Terms:**
- a. The Service Providers shall provide the DDOS protected 500 and 200 Mbps Managed Internet leased line connectivity, from 2 different ISPs at all the time (24x7x365) at PAHSUS
 - b. To provide Internet Router Port at ISP Gateway for required Bandwidth and minimum subnet of 8 Public IP addresses including Reverse Lookups configured at these IP's.
 - c. Packet Losses: Less than 1 % (Average over 1000 ping) at any given point of time to any part of Country / ISP Internet gateway.
 - d. Latency: Less than 100ms from The PAHSU to ISP's tier 1 peering point. Latency will be randomly checked on daily basis. In case of non-adherence latency limit, the link will be considered as down with effect from time of detection till the time is restored.
 - e. Network Availability (uptime): More than 99.50 % per month.
 - f. National Backbone should be available on the same ISP.
 - g. Reports for performance, monitoring / usage to be submitted by the ISP on monthly basis or as per requirement of the PAHSU.



- h. Downtime Calculation: Downtime shall be calculated as (Total Time – Down Time) X 100/Total Time. Deduction in payment will be made for downtime in the quarterly bills raised by the ISP.
- i. The response time for attending the faults will be 1 hour after they are reported to the ISP. The ISP will rectify the faults within 12 hours failing which; the Bidder / vendor will arrange temporary replacements. The services shall be provided 24 X 7 days in a week.
- j. Downtime penalty in % of quarterly payment:

S. No.	Downtime	Penalty in % on Quarterly/6 or 12 month bill
1.	> = 99.50%	0
2.	> 99.00 to < 99.50	10
3.	> 98.00 to < 99.00	20
4.	> 97.00 to < 98.00	30
5.	> 95.00 to < 97.00	50
6.	> 90.00 to < 95.00	70
7.	< 90%	100

Downtime due to the following situations will not be considered for the purpose of penalty:

- a) Link down due to power failure / or any situation which are beyond the control of service provider.
- b) Due to schedule maintenance by the Service Provider, with prior approval of PAHSU.

K. Mean Time to Repair (MTTR), Packet loss and Link failover will be calculated from Network Management System (NMS) installed at PAHSU side or through ISP portal.



5 **MODE OF PAYMENT:**

If Contractor fails to submit the statutory compliance report as mentioned in the Annexure- I, the University has right to withhold the payment of the bill submitted by the Contractor. The University will release the payment after verification of all concerned documents submitted by the agency. It shall be the duty of the Bidder / Contractor to take care of the machinery and workman engaged for the INTERNET SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) For this work the university shall not be held responsible for any loss or damage of the machinery or accident of workman during the period of work.

For non-completion of the work within stipulated time i.e. 3 months the university has every right to take any other necessary action or to impose penalty as it deems fit just and proper.

6 **TERMINATION OF CONTRACT**

The successful Bidder / Contractor should have execute an agreement with the university
If the Contractor / Bidder makes breach of any terms and conditions of the contract or the conditions mentioned to the tender document/agreement, the University may terminate the contract. If the Contractor / bidder's workmen misbehaves with the University staff, students, university officers the university shall issue a notice to the Contractor then the Contractor shall not engage the services of such worker within the university. On completion of work or termination of work the Contractor shall withdraw the persons and machinery deployed by him in connection with the work mentioned in the tender document from the premises of the University immediately. In case of failure of the Contractor to do so, the University shall have the right to take appropriate action to remove such persons and or machinery from the University premises by resorting to coercive measures and adopt such course as may be deemed necessary

Authorized Signatory
Name:
Designation:



and appropriate for that purpose. All the disputes arising between the Contractor and University shall be subject. to Solapur Jurisdiction only.

6 RISK AND COST

If the contractor / bidder without any reasonable cause fails to complete the work within stipulated time and if the said work completed by the university by engaging other contractor / agency, then under such circumstances the cost and expenses so incurred shall be recovered from the contractor/ bidder.

7 FORCE MAJEURE

Any event or circumstance beyond the control of the Parties, such as war, strike, riot, flood, earthquake, act of God etc. prevents one or both Parties from fulfilling their obligations under the Contract, decision of the Vice Chancellor of the The University shall be a final and binding on the both the Parties.

8 AGREEMENT

The successful bidder will have to make an agreement in a prescribed format, on a stamp paper of Rs. 500/- (purchased by him at his own cost), immediately after the receipt of security deposit.

9 OFFER

The bidder shall read carefully all the conditions of the Tender and instructions given in the lender before quoting his offer in the Financial Bid. He shall read description of work, Scope of work and other necessary statutory compliances and other requirements etc. carefully and then quote accordingly.

10 OTHER CONDITIONS



- The work so assigned shall be strictly completed within the stipulated time. In exceptional cases and circumstances university has every right to take decision for enhancement of the period.
- The University reserves the right to terminate the contract by giving 15 days notice without assigning any reason thereof
- The bidder shall obtain all necessary permits/licenses for this work (from Municipal Corporation, other local authorities, State/Central Government) from Municipal Corporation, other local authorities, State/Central Government Department etc. as the case may be at its own cost. The University will not be responsible for any breach of these rules and regulations by the agency ensure that its activities do not in any manner disturb officials, teachers, students, residents within the area of university and shall not damage any assets property of the University.
- In case, if any dispute regarding interpretation of any clause or term of this contract and any related document, the decision of the Vice Chancellor of The University will be final and binding on both the parties to this tender.
All labour/workmen deployed by the agency at The University shall abide by the rules and regulations laid down by The University from time to time.
- The Contractor/agency shall ensure that it fully complies with and observes provisions, all statutory rules and regulations laid down by the Government or local body and amendments thereto from time to time. Compliance or violation thereof shall be the contractor /bidder's sole responsibility and the University shall not be liable for the same.
- The University shall not accept and entertain any claim in the event of the contractor / bidder's workmen sustaining any injury, damage or loss either to person or property or machinery etc. either inside or outside of the University premises. It shall be the sole responsibility of the contractor/ bidder only

Authorized Signatory
Name:
Designation:



- The University reserves the right to reject any or all tenders. The University may accept tender in full or part or may award part of the works to different bidders.
- The University reserves the right to get clarification and additional documents form the bidder if necessary.
- The University reserves the right to reject any or all tenders or to cancel the tender process without assigning any reasons thereof, and no complaints shall be entertained in this regard
- The tenderers shall specifically mention on their letter head that no disputes / litigation in whatsoever nature is pending or settled between their firm /company/ proprietorship and University
- The tenderers/ bidders shall certify that their firm /company / proprietorship has black not been listed by Government/ Semi-Government bodies/ authorities.
- The university reserves right to take appropriate action in accordance with law if the information submitted by bidder is found to be incorrect or for furnishing false information.



(This format should be print on your Company Letterhead)

DECLARATION OF THE SERVICE PROVIDER

I / We hereby declare that I/we have made myself / ourselves thoroughly conversant with the local conditions regarding all services, materials and labor on which I / we have based my/our rates for this tender. I / We further undertake that no additional contingencies will be demanded by me/us after award of the work. The specifications and lead of materials on this work have been carefully studied and understood by me/us before submitting this tender. I / we undertake to use only the best services approved by the PUNYASHLOK AHILYADEV I HOLKAR SOLAPUR UNIVERSITY or the duly authorized representative before starting the work and to abide by his decision.

I / We hereby undertake to pay the labours / employees engaged on the development work as per minimum wages Act 1948 applicable to the Zone concerned.

Signature of Service Provider

Authorized Signatory
Name:
Designation:



Annexure I

Name of work : Selection of Agency to provide Internet Leased line Connectivity Services to provide 500 Mbps primary link and 200 Mbps secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) for Punyashlok Ahilyadevi Holkar Solapur University, Solapur

[To be submitted on letter head along with Technical Bid]

<p>To The Registrar PAH Solapur University, Solapur</p>	<p>Name of the firm: ----- Address: ----- Phone No. / Mobile No. ----- E-Mail ID - -----</p>
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C. Specification for Internet Connectivity

Sr. No	Particulars
1	Providing Internet Connectivity with DDOS protected bandwidth of 500Mbps (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) and managed services as mentioned in SLA
2	Providing Internet Connectivity with DDOS protected bandwidth of 200Mbps (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) /UBR/RF and managed services as mentioned in SLA

D. Specifications for Firewall:

Sr No	Min. Acceptable features	Compliance. (Yes/No)
1	General Requirement	
1.1	Must have a 64-bit hardware platform & based on Multi-Core Architecture with Optimization for excellent throughput for all your key processes	
1.2	The Proposed solution should have option for visibility into encrypted traffic flows, support for TLS 1.3 without downgrading the performance.	
1.3	The device should be having security functions like Firewall, VPN (IPsec Site to Site & SSL Client VPN), Gateway level antivirus, Category based web and application filtering, Intrusion prevention system, Traffic shaping, DoS/DDoS, WAF, Anti-Spam.	



1.4	Solution should offer with Central management solution with option to manage multiple firewalls from day one.	
1.5	Solution should support Multiple WAN link balancing multiple Internet connections, auto-link health check, automatic failover, automatic and weighted balancing, and granular multipath rules, should support more than two ISP	
1.6	Should support High Availability Options for both Active-Active and Active-Passive	
2	Hardware & Performance Requirement	
2.1	The appliance should support 8 x 1G copper ports, 2 X 1G SFP ports from day one.	
2.2	Appliance should have min 1 expansion slots to include additional port modules for future requirement.	
2.3	Should support SSD storage of 120 Gb SSD for storage of logs	
2.4	Firewall must support at least 6 million concurrent connections	
2.5	Firewall must support at least 130,000 new sessions per second processing.	
2.6	Firewall should support up to 16 Gbps of Firewall IMIX throughput.	
2.7	Firewall should support integrated IPS throughputs of minimum 6 Gbps.	
2.8	Firewall should have a minimum Firewall throughput of 30 Gbps.	
2.9	Firewall should have a minimum Threat Protection throughput 1.2 Gbps.	
2.10	Firewall should have a minimum NGFW throughput of 5 Gbps.	
2.11	Firewall should have a minimum VPN throughput of minimum 15 Gbps	
3	General Features	
3.1	Firewall must provide filtering capability that includes parameters like source addresses, destination addresses, source and destination port numbers, protocol type	
3.2	Firewall should be able to filter traffic even if the packets are fragmented.	
3.3	All known internet-based applications should be supported for filtering; like Telnet, FTP, SMTP, HTTP, DNS, ICMP, DHCP, ARP, etc.	
3.4	Firewall should support SSL inspection over HTTPS	
3.5	Firewall should support CLI and GUI based access to the firewall modules.	
3.6	Firewall should have application-based and user-based logs.	
3.7	Should support Local authentication and integration with third party authentication solutions like, Active Directory, LDAP Server, RADIUS, TACACS+, eDirectory and Kerberos	
4	Security	
4.1	Protects HTTP, HTTPS, FTP, POP3, POP3S, IMAP, IMAPS, SMTPS and SMTP.	
4.2	Pattern-based spyware blocking at the gateway.	
4.3	Centralized, daily updates, automatic and manual updates or offline update.	
4.4	Advance Threat Protection should have Instant identification and immediate	
4.5	response to today's most sophisticated attacks. Multi-layered protection identifies threats instantly	



4.6	Should support Sandboxing Inspects executables and documents containing executable content like - Windows executables (including .exe, .com, and .dll) - Word documents (including .doc, .docx, docm and .rtf) - PDF documents - Archives containing any of the file types listed above (ZIP, BZIP, GZIP, RAR, TAR, LHA/LZH, 7Z, Microsoft Cabinet)	
4.7	The proposed solution should have an option to enable features like Web Application Firewall and Email Protection if needed in future	
5	Web Filtering	
5.1	Firewall should support minimum of at least 70+ predefined categories.	
5.2	Should have flexibility to create network, user, Web and app-based traffic shaping (QoS) policy.	
5.3	Blacklist and White listing based on IPs and URLs.	
5.4	Exceptions based on network objects defined.	
5.5	Notification of custom messages or URL redirection.	
6	Intrusion Prevention System	
6.1	IPS should protect for 7500 Signatures database.	
6.2	Firewall should block attacks such as DoS- SYN, IP/ICMP/TCP/UDP related attacks.	
6.3	Solution should have IPS deep packet inspection engine with an option to select	
6.4	IPS patterns which can be applied firewall rule for better protection and should have option to create custom signature	
6.5	Firewall should block attacks such as DNS cache poisoning, FTP bounce, improper commands.	
7	Application Control	
7.1	Firewall should have feature to identify, allow, block or limit usage of applications beyond ports and protocols.	
7.2	Firewall should provide protection against Block potentially unwanted Applications	
7.3	Application signature database of minimum 3000+ Applications for Application Control	
8	SD WAN	
8.1	SD-WAN and VPN orchestration should provide easy and automated wizard-based creation of site-to-site VPN tunnels between network locations using an optimal architecture (hub-and-spoke, full mesh, or some combination)	
8.2	Should have inbuild SD WAN technology with application path selection and routing, which is used to ensure quality and minimize latency for mission-critical applications	
8.3	The Solution should support performance-based SLAs to automatically select the best WAN link based on jitter, latency, or packet-loss	
8.4	Should support multiple WAN link options including VDSL, DSL, cable, LTE/cellular, and MPLS	



8.5	Should provide real-time insights into latency, jitter and packet loss for all WAN links	
8.6	Should maintain application sessions when link performance falls below thresholds and should make a transition to a better performing WAN link	
8.7	Should have a central SDWAN Orchestration platform to create Multiple site-to-site VPN tunnels between network locations using an optimal architecture like hub-and-spoke, full mesh, or some combination.	
8.8	Central Management should have wizards for easy and quick creating of VPN Tunnels	
9	API Support	
9.1	The solution Should support API for 3rd party integration	
9.2	The API has option to add, update, or delete configurations.	
9.3	The API should have option to add or update policies for IPS, Web filter, Application filter	
9.4	The solution API should have option to Manage physical interfaces and view Port wise Network and Zone details	
9.5	The Solution API should have option to update Gateway details. routes traffic between networks.	
9.6	The Solution API should have option to add or delete route	
10	Logging & Reporting	
10.1	Firewall logs must contain information about the firewall policy rule that triggered the log	
10.2	Firewall must provide at a minimum basic statistic about the health of the firewall and the amount of traffic traversing the firewall.	
10.3	Firewall should have support to log (in detail) all connections which are blocked or pass through the firewall.	
10.4	Firewall should have support to generate performance statistics on real-time basis.	
10.5	Firewall should have the capability to produce reports which measure usage.	
10.6	Should Support 1000+ drilled down reports on the appliance	
10.7	The solution should support User Threat Quotient to identify risky users based on recent browsing behaviour and ATP triggers	
11	OEM Criteria	
11.1	Proposed solution should be EAL4 certified	
11.2	Should have ISO 9001:2015 and ISO 27001 certification	
11.3	The proposed solution should be CB, CE, UKCA, UL, FCC certified	
11.4	The proposed solution must be in Gartners quadrant for both WAN edge and Network Firewalls in latest gartner report	
12	Licenses	
12.1	Three Year Subscription license for Firewall, Advanced Threat Protection (ATP), Intrusion Prevention System (IPS), Zero-Day Protection, Anti-malware, Web and App visibility control, 24x7 support, security and software updates.	



E. Dedicated manpower services:

Onsite manpower support will be provided in terms of Technical Support Engineer which will be available on site on all working days from 10:20 am to 6:00 pm Monday to Saturday.

- This Engineer will provide support to all internet connectivity related issues within University campus.
- Engineer will do continuous monitoring of firewall dashboard and NMS tool if any.
- Engineer will address all internet connectivity issues raised call or email.
- Engineer will be responsible for providing Level 1 support immediately. In case of major hardware failure raise ticket with respective hardware OEMs or ISP's.

***Supplier/Service provider may provide higher configuration of the hardware in the same rate instead of the above mentioned Configuration.**

Other conditions:

1. Service & Warranty.: 3 yrs Warranty for firewall.

Seal :

Signatory of Bidder

Name:

Address :

E-mail:

Mobile:



Annexure II

Service Provider's Authorization Form

[To be submitted along with Technical Bid]

Ref. No:

Date:

To,

Subject: Selection of Agency to provide INTERNET SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) from 2 different ISPs for Punyashlok Ahilyadevi Holkar Solapur University, Solapur

Dear Sir,

We _____ who are Internet Service Provider (ISP) of Internet Leased line connectivity having registered office at _____ do hereby authorise M/s _____ **[Name and address of bidder]** to submit a bid and sign the contract with you for provision of internet connectivity against the above RfP No _____ dated _____. We hereby extend our support and management services as per the clauses of contract based on the terms and conditions of the RfP.

Yours faithfully

[_____]

Name of the manufacturer/ Dealer Authorization /Service Provider Form

Note: This letter of authority should be on the letterhead of the ISP and should be signed by a person competent and having the power of attorney to bind the ISP. It should be included by the bidder in its bid documents.



Annexure III

BID FORM

[To be submitted on the letter head of the bidder along with Technical Bid]

Ref. No.

Date:

To,

Sub: RfP No.....Dated.....For Selection of Agency to provide Internet Leased line Connectivity Services to provide 500 Mbps primary link and 200 Mbps secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) for Punyashlok Ahilyadevi Holkar Solapur University, Solapur

Dear Sir,

We, the undersigned, offer to supply and deliver materials and services including installation and commissioning of “ **INTERNET SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED)**”

in conformity with the tender.

We undertake, if our bid is accepted, to commission the ISP Service in accordance with the delivery /service schedule specified in the Tender.

If our bid is accepted, we will provide Bank guarantee in your favour for a sum equivalent to **1 %** of the contract price for the due performance of the contract in the format prescribed by the purchaser.

We agree to abide by this bid for the period of 120 days from their it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this bid, together with PAH Solapur University, Sholapur’s written acceptance thereof and the PAH Solapur University, Sholapur’s notification of award shall constitute a binding Contract between us.



We agree that the PAH Solapur University, Solapur will have Single Point of Contact with us, at the address stated below for the entire goods and services to be delivered by us in case our bid is accepted.

Address of Bidder for Single Point of Contact

We understand that the PAH Solapur University, Solapur is not bound to accept the lowest of any bid the bank may receive.

Dated _____ day of _____ 20...

(Signature in the Capacity of)

Duly Authorized to sign bid for and on behalf of
(Name & Address of Bidder) _____



Annexure IV

Service Support Details

[To be submitted along with Technical Bid]

S.N.	Location	Whether local support available at the location [Yes or No]	In respect of Column 3, if response is "NO", specify location from which support extended.	Service Support own or through Franchise	Address and Telephone No [for response specified in column 5]	Working Days and hours	No of Technical Support Engineers
1	2	3	4	5	6	7	8
1	PAH Solapur University, Solapur						

Seal and Signature of Bidder / vendor



Annexure - V
Forwarding Letter

(To be submitted on company's letter head with Technical Bid)

To:

=====

=====

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Subject: Selection of Agency to provide Internet Leased line Connectivity Services to provide 500 Mbps primary link and 200 Mbps secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared)

Dear Sir,

This is in reference to your above-mentioned tender for the procurement of **“Providing Internet SERVICE PROVIDER (ISP) SERVICES FOR PROVIDING INTERNET CONNECTIVITY WITH 500 MBPS (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED) and 200 MBPS BANDWIDTH (UBR/RF)/ (1:1 DEDICATED WIRED INTERNET LEASED LINE UNCOMPRESSED AND UNSHARED)”**

”Having examined the tender document, the receipt of which is hereby duly acknowledged, we the undersigned; hereby submit our proposal along with necessary supporting documents.

Further, we agree to abide by all the terms and conditions as mentioned in the tender document. We have also noted that PAH Solapur University, Solapur reserves the right to consider/ reject any or all applications without assigning any reason thereof.

Date :

Authorised Signatory.

Name:

Designation:



Annexure VI

(Executive Magistrate / Notary Public on Rs.100/-stamp paper)

AFFIDAVIT

I, _____ (Name of Service Provider / Authorized person), Aged about _____ years, residing at _____ (Postal Address) do hereby affidavit that, I am the proprietor / Partner of _____ (Name of company / firm) Registered at _____.

I do hereby swear that, the documents submitted in envelope No. 1 of the tender document for the work of _____ are true, correct and complete. I am not black listed in any organization. In case the contents of envelope No.1 and other document pertaining to the tender submitted by me are found to be incorrect or false, I shall be liable for action under the relevant provision of Indian Penal Code and other relevant laws.

Date : _____ **Signature of Authorized person / Applicant/Service Provider**

Seal : _____
Name: _____
Address : _____
E-mail: _____
Mobile: _____

Seal and Signature of Bidder / vendor



**Annexure VII/Schedule "B
FINANICAL BID (In COVER - II)**

Name of work : Selection of Agency to provide Internet Leased line Connectivity Services to provide 500 Mbps primary link and 200 Mbps secondary link (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) for Punyashlok Ahilyadevi Holkar Solapur University, Solapur

Sr. No	Particulars Product with technical Specifications All specification mention in tender documents.	Price per year.	GST Rs. (%)	Total amount with GST in Rs. Per year.
1	2	3	4	5
1	Providing Internet Connectivity with DDOS protected bandwidth of 500Mbps (1:1 dedicated wired Internet Leased Line Uncompressed and unshared) for Punyashlok Ahilyadevi Holkar Solapur University, Solapur etc			
2	Providing Internet Connectivity with DDOS protected bandwidth of 200Mbps UBF/RF/(1:1 dedicated wired Internet Leased Line Uncompressed and unshared) for Punyashlok Ahilyadevi Holkar Solapur University, Solapur			
3	Next Generation Firewall as per technical specifications in Annexure I (one time cost)			
4		TOTAL Amount		

Note: Bidder are requested to note the following

1. All the details must be provided as per format.
2. L1 will be arrived based on the above lowest cost (Row No. 4) Total Amount.
3. The above price are on Annual basis. And prices will be valid for 3 years/ contract period.
4. All the terms and conditions as mentioned in the Government Resolution of Govt of Maharashtra regarding purchase process are applicable to the tender document.
5. GST & other taxes may be indicated separately.
6. **Including installation, Commission, Testing, with 3 year services & Dedicated manpower support during contract period including above cost.**
7. Afted First Year Rate will be based on the above cost (Column No.5) for item 1 and 2
8. Secured internet /Maximum Security against cyber threats (DDOs Protection and manged firewall) Not needed as mentioned in BOQ
9. Internet speed equal upload and Download speed.
10. **Primary and Secondary ILL connectivity : Both Primary and Secondary ILL connectivity should be on fibre and from different Internet Service Provider (ISP).**

Seal and Signature of Bidder / vendor



Note:-

- a) Any drop in the charges / tariff of leased line or Internet port access during the contract period shall be passed on to PAHSU.
- b) ANY INCREASE IN BANDWIDTH NEEDED WOULD BE ON PRO-RATA BASIS. However, PAHSU shall place the order for required additional bandwidth as and when required by giving a written request to the Tenderer.
- c) No other charges would be payable by the PAHSU.

Date :

Signature of Authorized person / Applicant/Service Provider

Seal :

Name:

Address :

E-mail:

Mobile:

Seal and Signature of Bidder / vendor